

Annual Report 2017



Learn. Grow. Thrive.



Learn – Grow – Thrive

www.adultlearningcenter.org

Board of Directors 2016 – 2017

Rachel Guill, President
B.A.E. Systems

Sharon Cowen
UNH Cooperative Extension

Michael Sheahan
Lowell Five Cent Savings Bank

Alvin Oasan, Vice President
Enterprise Bank

Kevin Cunningham
Fidelity Investments

Caryl Sullivan
Dell

Chad Theroux, Treasurer
B.A.E. Systems

Haley Goodspeed
Rivier University Student
Non-Voting Member

Beth Todgham
Southern New Hampshire Services

Mary DeRoche, Secretary
Pennichuck Corporation

Doreen Manetta
People's United Bank

Brenda Van Hirtum
RiverStone Resources L.L.C.

Sharad Agarwal
Sirius Computer Solutions

Jay Nannicelli
Radar Retail

Ryan Warren
BerryDunn

Kathleen Allen
S. Gordon Corporation

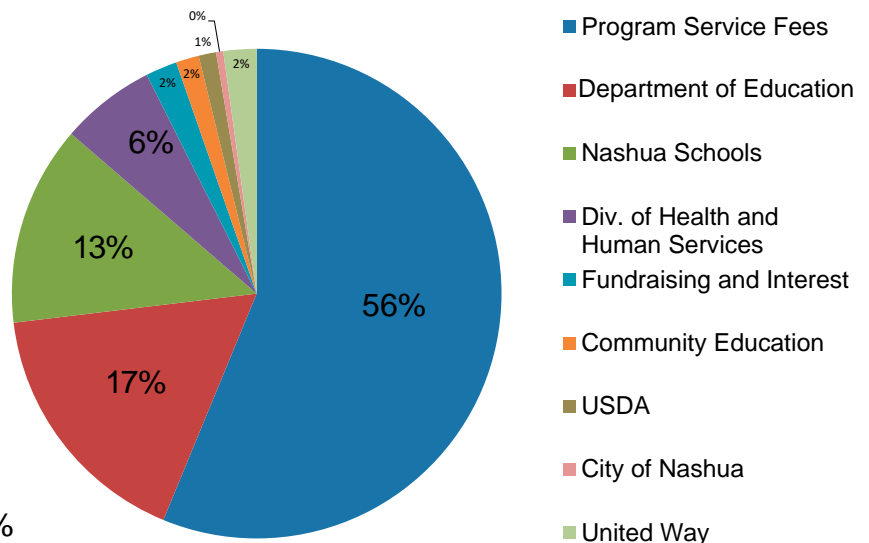
Janeth Orozco Sanchez
Boys and Girls Club of Greater Nashua

Financial Statement for 2016 - 2017

Nashua Adult Learning Center

Fiscal Year to Date 2016/2017
Revenues

Program Service Fees	2,822,338	56%
Department of Education	847,079	17%
Nashua Schools	663,338	13%
Div. of Health and Human Service	314,675	6%
Fundraising and Interest	104,477	2%
Community Education	76,371	2%
USDA	57,822	1%
City of Nashua	23,716	0%
United Way	109,758	2%



Total Revenue: 5,019,574 100%

Message from the President and the Executive Director



Rachel Guill
President,
Board of Directors



Carol Baldwin
Executive
Director

STEM (Science, Technology, Engineering and Math) instructor, engages people in learning that is hands-on, team-based, and grounded in scientific exploration. Xploration's outreach has grown beyond school-aged students and is increasingly popular with area businesses in promoting problem solving, innovation and creativity.

- We introduced a new look for the ALC, based on the work of the Board's Marketing Committee. Brands, like photo albums, need to be refreshed every so often, in order to accurately represent the current reality and future direction of the organization. Our Board of Directors adopted new elements of our identity at its December 2017 Board Meeting. The new logo uses the name ALC to reflect the way that most of the community refers to us.

Our new tag line **Learn - Grow - Thrive** embodies our mission to serve learners of all ages – from infants to seniors. The circle in the logo symbolizes continuing education and open-ended growth. And the star signifies the success that so many of our learners strive for and achieve.

We, as an organization, promise that we will continue to build on the outreach efforts initiated in 2017, and be open, agile and responsive to whatever new challenges come our way.

With your ongoing support, we - as an organization – will work hard to **Learn, Grow and Thrive!**

Rachel Guill
President,
Board of Directors



Board of Directors 2016 – 2017

If I had to sum up a common thread that ran through so many of our activities here at the ALC in 2017, it would be outreach – outreach into the larger community beyond the walls of our facility, and into locations where people live, work and learn. We are acutely aware, perhaps more than ever before, that we must engage and collaborate with our community partners in order to address the ever-changing needs and pressing issues that many of our neighbors face, day in and day out.

Here are just a few of the highlights of how we incorporated the concept of community outreach into our programs and initiatives in 2017:

- Samba Halkose joined our staff as our Adult Ed Counselor. Samba is from the Democratic Republic of Congo, and she, along with Lauren Osowski, ALC Director of Adult Education, hosted our World Refugee Day celebration. World Refugee Day, sponsored by the United Nation, is dedicated to the simple idea of our shared responsibility for those directly affected by “the root problems of war and hatred.” - *UN Secretary-General, António Guterres*
- The Adult Learning Center was among the community partners that helped launch the Arlington Street Community Center in Nashua. The new Center is located in one of the city's disadvantaged neighborhoods and its purpose is to bring services to families who might not otherwise have access due to lack of transportation. For example, the Adult Learning Center hosts on-site ESL (English as a Second Language) classes on a weekly basis.
- Our Breakfast with Our Best showcased our Xploration Program's “Lights and Lasers” workshop, demonstrating the principles of reflection and refraction using laser equipment purchased with a grant from BAE Systems of Nashua. Xploration, led by our experienced

General Donors

Up to \$99

Dr. and Mrs. Arthur T. Babineau
Alhaji Bah
Barnes and Noble
Rachael Blehm
Claudia Boozer-Blasco
Mr. and Mrs. Leon Brassard
Mr. and Mrs. John Charbonneau
Citizens Bank
Citizens Charitable Foundation
Mr. and Mrs. Larkland Colebrooke, Jr.
Mr. and Mrs. Anslie Collishaw
Grace L. Cunningham
Mr. and Mrs. Michael L. Dalbec
Mr. and Mrs. Thomas Davies
Mary DeRoche
Mr. and Mrs. Raymond Deschenes
Marianne Downes
Mr. and Mrs. Martin Fabian
Mr. and Mrs. John D. Finnern
Elizabeth Gall
Mr. and Mrs. Peter Goldthwaite
Carol Gookin
Wendy Greenland
Ellen Greten
Jeff Grzesik
Mr. and Mrs. Daniel J. Guerrette
Andrea Guidoboni
Louise Hagler
Mr. and Mrs. Herbert F. Hayes
Marie Elaine Hendra
Veda Henry
Kyle Houlihan
Mr. and Mrs. Charles L. Howe
Whitney Isenhower
Robin E. Ivester
Annie Juris
Lake Sunapee Bank
Mary E. Levesque
Glenn Martin
Rachel Martus
Jean A. McGranahan
Lisa McDonough
Nancy B. Morgan
Karen O'Neil
Dorothy Oden
Selma R. Pastor
Planet Aid, Inc.
Betty Poole
Earl S. Prolman
Harry Purkhiser
Mr. and Mrs. John D. Robertson
Mr. and Mrs. Gary Rocca
Mr. and Mrs. Thomas Rose
David Roustio
Mr. and Mrs. David L. Smith
Peter Smith
Mr. and Mrs. Peter Tamposi
Sandra Ziehm

Thank you to everyone who helped to keep
the Adult Learning Center strong through their
generous contributions.

\$100 – \$249

Mr. Terry Yetsko and Ms. Kathleen Allen-Yetsko
Michelle Anctil
Ellen M. Arouchon
Atkins Law Offices P.C.
Attorney William H. Barry III & Attorney Helen G. Honorow
Jason Batchelder
Robert E. Bloomfield
Mr. and Mrs. Dennis Boston
Dr. and Mrs. Bernard L. Brody
Julie Brunelle
Mr. and Mrs. Roger M. Damphousse
Mr. and Mrs. Bert A. David, Jr.
Mr. and Mrs. Peter Dolloff
Eaton and Berube
Mr. Jens P. Dybwad and Ms. Cornelia Eschborn
Mark Falco
Mr. and Mrs. Noel Friedman
Gottesman and Hollis P.A.
Mr. and Mrs. William J. Groff
Mr. and Mrs. Rob Gual
Mr. and Mrs. Kenneth W. Hagerstrom
Ms. Sharone Hardesty
Mr. and Mrs. Hollis Harrington, Jr.
Mr. and Mrs. Thomas J. Harris
Charles D. Jean
Attorney Ernest A. Jette
Dr. Elizabeth Kress
Mr. and Mrs. Richard LaRose
Mr. and Mrs. Normand A. Laplante
Mr. and Mrs. James Laquerre
Law Warehouses, Inc.
Jeannine T. Levesque
Attorney Steven Levesque
Mr. and Mrs. Salvatore P. Magnano
Mr. and Mrs. Sy Mahfuz
Mr. and Mrs. Joseph Majzoub
Mr. and Mrs. Warren E. Mason
Mr. and Mrs. Donald McCarty, Jr.
Sara McGee
Jennifer McCormack
Timothy Miller
Attorney Francis Murphy
Mr. and Mrs. Anthony V. O'Malley
Mr. Richard E. Pais and Ms. JoAnn Johnson
Attorney Michael Pignatelli and Ms. Debora Pignatelli
Carrie Poole
Michael Powers
Mr. and Mrs. Bradley Poznanski
Mr. and Mrs. Kenneth F. Reilly
Melissa Roberts
Rev. Dr. Shoushan M. Salibian
James Steenson
Jaclyn Stone
Mr. and Mrs. Cyrille A. Thibault

Mr. and Mrs. Joseph Trepanier
Patricia Turman
Jonathan Ulery
Ryan T. Warren
Laurie Watkins
Phillip L. Wharton
Marianne Wiley
Dr. Charles and Rev. Dr. Vera Wingate
Mr. and Mrs. Gary Wingate

\$250 – \$499

Mr. and Mrs. Raymond L. Baldwin
Mr. and Mrs. Peter Chaloner
ControlAir
Mr. and Mrs. James B. Conway
Sharon Cowen
J. Lawrence Hall, Co.
Main Street United Methodist Church
Doreen Manetta
Melanson Heath and Company, P.C.
Mr. and Mrs. Joseph P. Murphy
Mr. Larry Vogelmann and Ms. Dorothy Oliver
Lisa Shadroui
St. Vincent DePaul of St. Patrick's RC Church
Chad Theroux
Louise J. Trottier
Mr. and Mrs. Peter Waligora
Mr. and Mrs. David Wyrwas

\$500 – \$999

Eileen C. Beckhardt Freedman
S. Phillip Brooks
Bronze Craft Corporation
Debra Cahill
Eaton Vance
Mr. and Mrs. Daniel Ethier

Dr. Jamison Hoff
Mr. and Mrs. Mark Hutchins
Mr. and Mrs. James Kenney
Stephanie Marshall
Mr. and Mrs. Givin Owen
Mr. and Mrs. George Todgham

\$1000 – \$4999

Jacqueline G. Baker
Mr. and Mrs. Joseph A. Bellavance, III
Mr. Gary Cole and Ms. Susan Flanagan
Donna Anne Poulack Foundation
Enterprise Bank
First Church of Nashua, NH, UCC
Rachel Guill
Mary Jordan
Mr. and Mrs. Curtis King
Mr. and Mrs. Bradley R. Kreick
Dr. and Mrs. John Kreick
Mr. and Mrs. Jack R. Law
Lowell Five Cent Savings Bank
Jessica Montano
Mr. and Mrs. Jay Nannicelli
Pennichuck Corporation
Mr. and Mrs. Fred Roedel
Sherryl R. Scott
Katherine Snell
Mr. and Mrs. Jack Sullivan

\$5000 plus

Anonymous
Mr. and Mrs. John Carter
Dorothy Gould Cook Memorial Fund
RiverStone Resources LLC



Samba Halkose joined the ALC staff as our Adult Ed Counselor in 2017 and spoke at the World Refugee Day celebration in the gym. Samba is from the Democratic Republic of Congo.

Building Success - One Achievement at a Time



At the Adult Learning Center, we share a common goal of independence, self-sufficiency and self-worth with our clients. By becoming employed and independent of social services, our clients discover their own dignity and make their own special contributions to a healthy, prosperous community. Most of all, this was a year of accomplishing some very important long-time goals!

The following success stories for July 2016 through June 2017 clearly demonstrate the many ways the Adult Learning Center helps people learn the skills they need for life:

- **86** adults completed their high school education by passing the HiSET.
- **200** adults improved their basic skills in reading, math, social studies, science and literature.
- **1,341** immigrants from **76** countries were able to do their jobs better by improving their English language skills.
- **75** teenagers continued their education at Clearway Alternative High School; **14** earned a high school diploma or HiSET.
- **113** workers became employed or upgraded their employment through Computer Technology skills training.
- **66** children received a jump start on their education through our Early Childhood Adventures program, a “community of quality and joy.”
- **1,022** school age children’s parents were given peace of mind at work knowing their children were happy and safe in Adventure Club programs.

“I work with people from around the world and learn something new every day. I feel honored to be connected to our students as they travel the path towards education and success.”

- *Samba Halkose, Adult Education Counselor*



FEATURED PROGRAM: Medical Coding Certification



Ruth Hannon's struggle with depression and anxiety led her to the Greater Nashua Mental Health Center and eventually into its Supported Employment services program. With the assistance of a Supported Employment Counselor, Ruth was guided to research opportunities for job training in the Nashua area that she could successfully complete, leading to a strong credential and ultimately to satisfying work in a field with a good employment outlook. Ruth found the Medical Coding for Certification Program at the Adult Learning Center (ALC).

A certificate in Medical Coding is at the leading edge of medical job opportunities in both hospital and physician office practice settings. Today's rapidly changing field of healthcare billing and reimbursement means that having this credential is fast becoming the new standard for hiring. Our certification in Medical Coding offers affordable, self-paced, one-on-one instruction, flexible scheduling and the convenience of taking the final exam right at the ALC.

Ruth's next step was to visit the ALC with her Counselor, Stacey. Ruth liked the friendly, informal, and comfortable setting. She felt immediately at ease with instructors Michelle Lenzi and Nancy Heinlein. She also thought the self-paced, one-on-one program would provide her the best chance at success. After touring the lab and getting all her questions answered, Ruth and her Counselor worked with Voc Rehab to get the funding in place for Ruth to begin the program.

Ruth says: "I am grateful for the program. For someone with depression and anxiety, this was the ideal environment for me. My teacher was flexible and understanding. She encouraged me and always told me I could do it. I passed the certification test the first time!"

Ruth is now working on her resume and interviewing skills while she plans her job search. She also intends to serve as a mentor to others with similar struggles by offering study tips and the same patience and encouragement she received while at the ALC.

She is looking forward to using her new credential to advance her career with rewarding work that is valued and in demand in the medical field.

Today's rapidly changing field of healthcare billing offers new and rewarding job opportunities for people certified in Medical Coding.



Medical Coding student Ruth Hannon.



Nashua Adult Learning
Center
4 Lake Street, Nashua, NH
03060



Learn. Grow. Thrive.

4 Lake Street, Nashua, NH 03060
603-882-9080 • fax 603-882-0069

Please visit our web site for detailed information about our services, programs and success stories

www.adultlearningcenter.org

